



## Borough of North Catasauqua

**POLICE DEPARTMENT**  
1066 Fourth Street  
North Catasauqua, PA 18032

March 14, 2020

610-437-5252  
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### An Important Message from the North Catasauqua Police Department

As the Coronavirus/COVID-19 pandemic continues to spread throughout our region and also country, it is on the minds of most, and has created much concern. Our goal is do to whatever we can as a law enforcement and public safety department to help keep people safe and reduce the risk or exposure to our residents and our personnel. Effective policing requires a degree of contact between our police officers and the general public, on a day to day basis.

We take our responsibility to carry out our law enforcement functions and to provide service and safety to our community very seriously. We have taken steps to minimize exposure risk while still providing you with the service you need and deserve. This has created the need to alter and adjust some of the procedures and techniques that the police departments employ. We would like you to understand why we may respond to certain calls for service in a different and unusual manner through this time of health concern.

If you call 911 for an officer to respond to your residence or business, the officer may ask you to step out to speak with him and address your concern or reason for police service, or the officer may contact you by phone while en-route to your location, and ask you to wait outside for their arrival. This will allow some space to prevent personal contact and possible exposure inside a closed structure.

In some limited cases, you may receive a phone call from an officer, instead of an immediate response to your location. If the matter can be handled by phone contact, our officers will use this method. In many cases, information, and advice can be provided threw a phone conversation, and a report can also be filed in the same manner. Please be assured if an officer handles your matter by phone that a police report will be completed, as if they were to come to your location to take the report in person.

Please rest assure that our officers will not hesitate to respond quickly and safely to you, if you need them to take immediate action, or you are in a situation where the presence of police is required and appropriate.

This is an evolving situation amongst all of us as a community. This is not time to panic or to cause alarm, this is a time to work together as a community and as a team. We will try our best to keep the public and residents up to date on all information and procedures in a timely fashion and manner. We appreciate your understanding and cooperation threw this difficult and worrisome time. We want to reassure you that we are here to help 24/7 and that we will take all action necessary to fulfill our law enforcement and public safety duties, and to provide all services and protection to our community and members.

Sincerely,

  
Christopher Wölfer  
Chief of Police